

Giving Feedback

Scenario 2

Role Play Setup

Student A: Team manager

Student B: Team member with subpar work

Student A is the team leader and needs to provide feedback to Student B, a team member whose recent work on a project has been subpar, resulting in errors and delays. How would Student A handle this conversation to ensure improvement while maintaining Student B's motivation?

Questions for Student A prior to role-play:

1. How would you deliver feedback on the quality of work?
2. What strategies would you use to motivate your team member to improve?

Questions for Student B prior to role-play:

1. How will you receive this feedback from Student A?
2. What additional context might you provide so Student A has a full understanding?
3. What questions might you ask to ensure you understand the feedback?